



Summary

- Statistically a survey only requires between 3.5 to 5% of the population to get a 95% representation. The CLAC survey had 38% of the population respond so it is hoped that they survey does give a true representation of the feelings/needs of the CLAC centre.
- Overall the data suggests that people are generally satisfied with the running of the centre. With the few exceptions of parent duty, communication, food and the refining of the weekly schedule.
- Communication appeared to be very important to the respondents. The centre needs to utilise all methods to ensure our members are kept update. The survey has highlighted the web site as a pivotal tool and WOM.
- Children join athletics to have fun whilst exercising. We must make sure the kids are having fun so they continue to participate in athletics.
- In regards to the program. A large proportion of the respondents were happy with the current offering of competition days. Multi days also had a good response rate. The centre should consider these days as part of the calendar.
- Training is important to our athletes. Mid week training is the most popular and this should continue.



Summary cont

- The majority of respondents stated that they preferred to run competition days on Saturday mornings.
- The biggest issue in running the normal competition day was parent duty (the distribution of duty) and the length of the day.
- All respondents felt that parent duty was an integral part of the competition day. With a majority stating that they felt parent duty/involvement was a vital part of athletics.
- In regards to fundraising. The majority of respondents stated that they were interested in participating in the task. There was 15% of respondents stating that they were happy give a donation towards fundraising.
- In regards to food the majority of families were not too concerned with what was provided. The majority wanted the canteen to reflect previous years with little change.
- For the free text field there was some concerning responses regarding, parents being abused from onlookers, the running of the program and parent duty. Obviously the centre will look into these concerns and try and find resolutions.

